

Dear Client,

If your status as per KRA is marked as "On hold" or "Rejected," it is imperative to verify your KYC details, particularly your email ID and mobile number registered with the KRA (KYC Registration Agency). Failure to do so may result in trading restrictions and potential deactivation of your Demat account.

Please follow the steps outlined below to verify and update your KYC details:

**1. Visit cvlkra.com:**

- Navigate to the KYC inquiry section.
- Enter your PAN and captcha details.
- Click 'Submit' to fetch your status.

**2. Identify your KRA:**

- Refer to the 'KRA' column in the retrieved information to identify the KRA where your KYC is registered.
- The KRA could be one of the following: CVL KRA, KARVY KRA, NDML KRA, DOTEK KRA, CAMS KRA.

**3. Verify KYC details:**

- Go to the website of the KRA where your KYC is registered.
- Follow the on-screen instructions to verify your mobile number and email ID.

**4. Websites for KYC verification:**

- **CVL KRA:** [Link to CVL KRA KYC Verification](#)
- **KARVY KRA:** [Link to KARVY KRA KYC Verification](#)
- **NDML KRA:** [Link to NDML KRA KYC Verification](#)
- **DOTEK KRA:** [Link to DOTEK KRA KYC Verification](#)
- **CAMS KRA:** [Link to CAMS KRA KYC Verification](#)

**5. Trading Restrictions:**

- Failure to verify your KYC details may result in the following trading restrictions:
  1. Not able to trade.
  2. Not able to Square-off of open positions.
  3. Freezing of your Demat account.

**6. Validation Confirmation:**

- Once you have successfully validated your KYC details, you will receive a 'New KYC Validated' message.
- 7. Submission of Validated Status:**
- Please share a screenshot of the validated status by email at [dp@dbonline.in](mailto:dp@dbonline.in).
  - It may take approximately 2 business days, subject to regulatory provisions, for the update to reflect with DB, after which you can resume trading.
- 8. Update Email ID and Mobile Number (if necessary):**
- If your email ID and mobile number on the KRA website differ from those on DB, please edit them on DB.
- 9. Request for Update:**
- Upon receiving your request, we will update your details at our end and submit them to KRA for updating within 3 business days.
  - You may receive a verification link or OTP from KRA's end, which you should follow to complete the verification process.
- 10. Incomplete KYC Information:**
- Failure to complete your KYC information may result in the deactivation of your Demat Account.

Further, in case of any other requirement or clarification, please feel free to contact at 0120-4823321/4823322/4823325.